

INFORMATION SHEET FOR UTILITIES AND SERVICES

SUNRISE VALLEY TOWNHOMES HOA

Police, Fire and Emergency

Emergencies. Call 911 (use a land line, if possible, so they can immediately pinpoint your location).

Police. Pima County Sheriff's office. For non-emergencies call 520-351-4900 (888-477-2328) or www.pimasheriff.org. Our area is serviced from the Rincon Office 520-351-4511 (non-emergency).

Fire and Ambulance. The county does NOT provide fire and ambulance services. These services are provided by Rural Metro, which is a private company. They charge an annual fee of approximately \$400 per year for these services. Contact Rural Metro at 520-297-3600 (800-645-9413) or www.ruralmetro.com. For non-emergency (snake removal, battery replacement, etc.): 520-624-9913.

Poison and Bites. Call the National Poison/Bite Center 800-222-1222 or www.poison.org. Or call the Arizona Poison Center at 520-626-6016.

Gas Odor or Damage. Immediately call 911 and Southwest Gas at 877-860-6020.

Utilities

Electric. Contact Tucson Electric Power to change service. 520-623-7711 or www.tep.com.

Gas. Contact Southwest Gas Corp to change service. Call 877-860-6020 or www.swgas.com. For gas odor or damage, immediately call 911 and 877-860-6020.

Water & Sewer. Contact City of Tucson to change service. 520-791-3242 (800-598-9449) or <https://www.tucsonaz.gov/water>.

Blue Stake. Before you dig, contact Blue Stake to mark where the underground utilities are located. Call 811 or www.azbluestake.com.

Trash/Recycling. The HOA provides trash and recycling pick-up. The previous homeowner should leave the trash and recycling bins in the garage. If you need new bins because of damage or if you need a special pick-up, contact Titan Recycle and Trash at <https://titanrecycleandtrash.net> or call (520) 382-1009. Please remember that the cost of all special pick-ups are your responsibility.

Water Softeners. If your home has a water softener or other water conditioning equipment, contact the provider to change the service.

Communications, Media and Insurance

Cable. Comcast is the only company that provides cable services in this area. They offer cable TV, high-speed internet, home phone and home security services. Contact Comcast at 800-934-6489 or www.comcast.com. Comcast also has a store nearby at 5615 E River Road (River and Craycroft).

Insurance. The HOA does NOT provide any insurance for your home or lot. You will need to obtain your own homeowners or renters insurance.

Newspaper. Contact the Arizona Daily Star to start home delivery. 800-695-4492 or <https://tucson.com>.

Satellite TV. Contact Dish or DirectTV. Please be advised that it is the homeowner's responsibility to ensure that the installation of a satellite dish complies with the HOA's rules, including but not limited to, that the dish may only be installed on the roof and in a location that is the least visible from the street and neighbors without negatively affecting reception.

Telephone. Contact CenturyLink at 866-541-3322 or www.centurylink.com. CenturyLink offers land-base telephone, cell phone and internet services.

HOA Information

Location. Your property is located in Pima County (not the City of Tucson).

Mailing Address. 4505 N Avenida Ronca, Tucson, AZ 85750.

HOA Website. www.sunrisevalleythoa.com

HOA Questions. Email any questions to svthoatreasurer@gmail.com

HOA Rules. The HOA's Governing Documents, including the CC&R's and Rules, are available on the website at the bottom of the Docs & Forms Tab.

Landscaping. The HOA currently provides limited maintenance services for the front yards of all homes in the community (from your front wall to the street). - blowing and weed control. Planting, fertilizing, stone replacement, irrigation, pruning and other landscaping activities are the responsibility of the homeowner.

Roads/Parking. The streets within our neighborhood are maintained by the HOA. Overnight parking is not allowed on the streets. It is only allowed in the parking bays on a short-term basis.

Tradesmen/Handymen. The HOA's in the area publish a booklet, *Harried Homeowner Helpers*, which lists local tradesmen and handymen. It is available on the HOA's website.

Government Services

Car/License Registration. Contact the Arizona Department of Transportation at www.azdot.gov. The nearest ADOT office is at 1360 S Stocker Dr (E 22nd St., just east of Pantano Pkwy).

Library. Pima County Public Library offers online access and has numerous branches throughout Pima County. The nearest location is the Dusenberry-River Branch at 5605 E River Rd. (River & Craycroft).

Schools. Schools are part of the Tucson Unified School District. See <http://tusd1.org>.

U.S. Post Offices. Mail is usually delivered around noon to the community mailboxes. The nearest full-service USPS office is the Fort Lowell office at 6460 E Grant Rd; a substation is in the Shell gas station 6855 E Sunrise Dr. (Sunrise & Kolb).

Voting. To register, contact the Pima County Recorder's Office at www.recorder.pima.gov. We are in U.S. Congressional District #2 and Arizona Legislative District #9.